



**HUMAN RIGHTS**



**COMPLIANCE**



**LABOUR CONDITIONS**



**SAFETY**



**FURTHER EXCELLENCE**



**TRUST**



**HEALTH**



**ACCOUNTABILITY**



**FREEDOM OF ASSOCIATION**

## **HOW CAN YOU ENHANCE SOCIAL RESPONSIBILITY WITHIN YOUR SUPPLY CHAIN?**

**SOCIAL RESPONSIBILITY AUDIT SOLUTIONS**

**SGS**

# REPORT YOUR SOCIAL RESPONSIBILITY IN AN ACCOUNTABLE AND TRANSPARENT MANNER



**FURTHER EXCELLENCE**



**HUMAN RIGHTS**

Organisations around the world rely on social responsibility and good practices to protect and enhance business relationships and reputations. In today's increasingly globalised and highly complex world, organisations are held accountable when issues are found in their trading partners' practices or supply chains. Social Responsibility Audit solutions from SGS demonstrate to your stakeholders, consumers and the wider public that your organisation is serious about reporting evidence of ethical behaviour and social responsibility.

## UNDERSTANDING THE GLOBAL RISK

We understand the challenge of managing complex organisations, competing demands and diverse global supply chains. We offer a range of social responsibility solutions based on international best practice and delivered by a diverse team of global experts. Our solutions allow you to align your organisation to stakeholder expectations across all aspects of social responsibility. We offer services that continuously improve your performance on human rights, labour practices, environmental concerns, fair operating practices, consumer issues, and increased community involvement and development.

## CREATING BETTER WORKPLACES

Our social responsibility solutions create a progressive and caring workplace. We work with organisations worldwide delivering audits across a range of facilities:

- Primary industries (eg mining and agriculture)
- Manufacturing and production facilities
- Logistics
- Distribution

Our team of highly experienced and extensively trained social auditors visit workplaces worldwide and audit against internationally recognised norms and codes based on the Ethical Trading Initiative (ETI) and International Labour Organisation (ILO).

## GLOBAL RISK MAPPING

We provide you with risk guidance based on global maps which clearly show the key risk levels across your



## COMPLIANCE

specified regions and countries. Our experts help you, and your suppliers, understand the requirements of best practice in social responsibility so that you can implement behavioural change at all levels, including management, to improve processes. We realise timely information protects your organisation from operators in supply chains with poor practices, safeguarding you against adverse impacts to your organisation's reputation, performance and profits.

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**WE BELIEVE IN  
CONTINUOUS  
IMPROVEMENT AND  
DEVELOPING TRUST.**

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### **TRUSTED AUDITORS, RELIABLE REPORTING**

Our expert auditors are trained against various standards and international protocols in order to ensure you have the most up-to-date audit information. All of our auditors have a wide diversity of experience and extensive industry knowledge in how complex supply chains and facilities operate. We work, at your request, to audit your suppliers and find solutions to any problems encountered. Our auditors visit data collection sites and examine data through a combination of analytical skills and key management interviews across strategic and operational levels. We approach every audit considering the best interests of your organisation and show respect during every supplier audit to support your ongoing supplier trading relationships. We ensure transparency, trust, and an accurate, fully evidenced audit is completed for you at all times.

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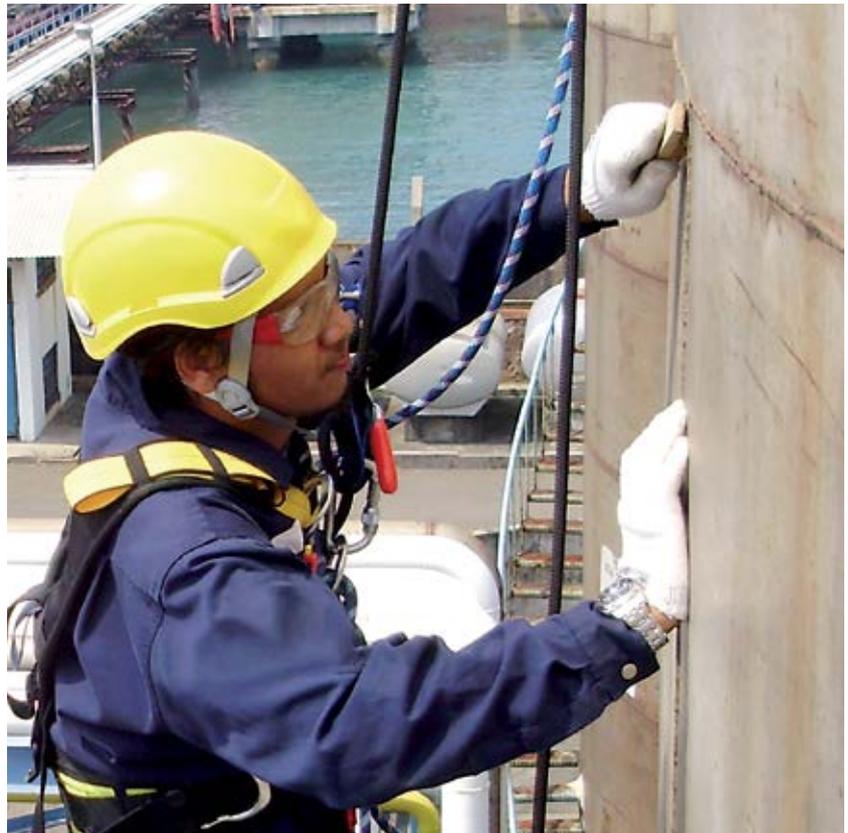
**WE CAN WORK  
DIRECTLY WITH THE  
ORGANISATIONS IN  
YOUR SUPPLY CHAIN  
OR OPERATIONS AND  
IDENTIFY ANY GAPS  
IN MEETING YOUR  
REQUIREMENTS.**

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### **COMMUNICATING SOCIAL RESPONSIBILITY**

We help your organisation focus on the communication of key values, goals and performance indicators of social responsibility and sustainability. The level of social and environmental disclosure demanded of organisations continues to increase, and our comprehensive range of solutions allow your sustainability communications (eg sustainability report) to have the highest levels of integrity and reliability; essential for them to be a trusted account of information.

Our solutions provide you with an SGS Assurance Statement that you can include in your communications. The sustainability assurance verifies your reported data is fit for purpose, and based on robust and reliable calculations and expert systems. We have several levels of assurance based on internationally recognised frameworks (eg Global Reporting Initiative) and the presence of an SGS Assurance Statement demonstrates to your readers that your sustainability performance messages are credible, transparent and professionally documented.



**SAFETY**



## LABOUR CONDITIONS

### A FRESH PERSPECTIVE ON REPORTING

Our reporting represents the latest international thinking and best practice for any organisation either starting out, in the early stages, or needing a fresh perspective on their social responsibility communications. The key to building a robust organisation, and one with an excellent reputation for social responsibility, is based on identifying and listening to your stakeholders. We engage all stakeholders through objectively facilitated sessions to align and set the parameters for your sustainability communications. The important and material aspects of your organisation

are identified to help you build the policies, procedures and processes you need to ensure your systems deliver the quality of strategic communication your stakeholders demand.

### THE GLOBAL SOCIAL RESPONSIBILITY STANDARD – ISO 26000

Organisations passionate about doing the right thing are embracing the ISO 26000 standard as the new globally recognised framework for guidance on social responsibility. If you are considering ISO 26000, and its impact on your organisation, we offer ISO 26000 training and awareness sessions. For organisations already aligned to



## HEALTH

ISO 26000, we offer a performance assessment review. Both solutions can be tailored to your strategic and management requirements, and a gap analysis is delivered of your strategic and operational alignment, allowing for expert guidance on improvement opportunities. Aligning your organisation to ISO 26000 is a way to join the growing list of organisations worldwide who are working on developing an increasingly relied on common language for social responsibility and sustainability. We help you understand this new global language, and the requirements of ISO 26000, and ensure your organisation receives the maximum benefit from adopting the standard.



## **FREEDOM OF ASSOCIATION**

### **SEDEX MEMBERS ETHICAL TRADE AUDIT (SMETA)**

SEDEX Members Ethical Trade Audit (SMETA) is a trusted and widely recognised service. We conduct SMETA audits for high profile international brands across a broad range of sectors. In doing so, we support organisations worldwide to ensure their organisation conforms to national and international human and labour rights, and builds sustainable supply chains and facilities. SMETA audits robustly seek out evidence of unethical behaviour in child labour, freedom of association, compensation and pay, excessive and unfair working hours, forced labour, health and safety regulations, and environmental regulations. Through SMETA audits, we allow your stakeholders, and communities, to trust your organisation is compliant

with the law and international best practices, meaning your organisation is viewed globally as a socially progressive business.

### **OTHER SOCIAL RESPONSIBILITY AUDIT SOLUTIONS**

We offer a wide range of other social audit solutions, all of which are based on internationally recognised industry programmes and can be tailored to meet your needs through customised audit solutions. Our proven track record of services means we can provide you with a trusted audit and monitoring solution. We develop audit platforms based on your organisation's code of conduct, and our global reach means we can be your one-stop full lifecycle audit solution for all parties in, or being considered for, your supply chain.



## **ACCOUNTABILITY**

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**WE OFFER CUSTOMISED  
SERVICES TO SUPPORT  
YOU IN PUTTING  
STRATEGIES, SYSTEMS  
AND PROCEDURES  
IN PLACE TO HELP  
YOU ACHIEVE YOUR  
SUSTAINABILITY GOALS.**

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### **WHY SGS?**

SGS is the world's leading inspection, verification, testing and certification company. SGS is recognised as the global benchmark for quality and integrity. With more than 85,000 employees, SGS operates a network of over 1,800 offices and laboratories around the world.

Enhancing processes, systems and skills is fundamental to your ongoing success and sustained growth. We enable you to continuously improve, transforming your services and value chain by increasing performance, managing risks, better meeting stakeholder requirements and managing sustainability.

With a global presence, we have a history of successfully executing large-scale, complex international projects. Our people speak the language, understand the culture of the local market and operate globally in a consistent, reliable and effective manner.

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**TO LEARN MORE ABOUT SOCIAL  
RESPONSIBILITY AUDIT SOLUTIONS  
FROM SGS VISIT**

**[WWW.SGS.COM](http://WWW.SGS.COM) OR CONTACT  
[SUSTAINABLE-DEVELOPMENT@  
SGS.COM](mailto:SUSTAINABLE-DEVELOPMENT@SGS.COM)**



**TRUST**

[WWW.SGS.COM](http://WWW.SGS.COM)

WHEN YOU NEED TO BE SURE

